

## **AIM**

# **DO.070 APPLICATION USER GUIDE**

# SCFHS iSupplier Portal Buyer Guide

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#### 1.0 Document Control

#### **Change Record**

Date	Author	Version	Change Reference
February 29,2024	Hani Rabaya'a	1.0	Document Creation

#### **RACI Matrix**

**R**: = Responsible **A**: = Accountable **C**: = Consulted **I**: =Informed (Signatures required)

Sr	Date	Name	Position	Approved code	

#### **Note To Holders:**

If you receive an <u>electronic copy</u> of this document and print it out, please write your name on the equivalent of the cover page, for document control purposes.

If you receive a <u>hard copy</u> of this document, please write your name on the front cover, for document control purposes.



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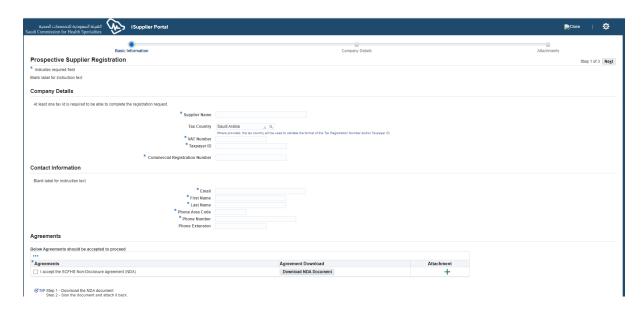


#### 2.0 Prospective Supplier Registration Page

Prospective Supplier Registration will be able by follow the below steps.

- 1. Login to the Saudi Commission for health Specialties portal URL ( https://scfhs.org.sa/en ).
- 2. Go to Suppliers Registration page

**3.** The first page will open which is Prospective Supplier Registration page as in the following picture.



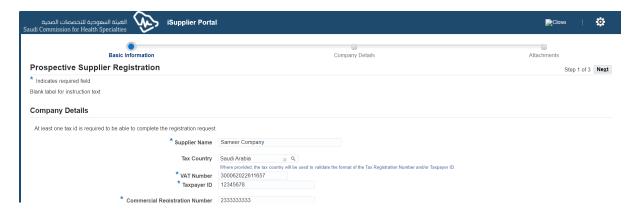
- Then the Supplier user should follow the Prospective Supplier registration detailed process steps in this document.



#### 2.1 Basic Information

#### **Company Details**

Fill the company details in the company details section as the following example.

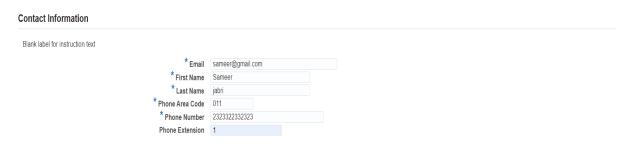


Fill all the following details:

- **Supplier Name:** enter the company or vendor name.
- **Tax Country**: select the name of the tax country from the attached list ,which the user will pay the tax on it.
- **VAT Number:** enter the VAT or tax number for the company.
- **Taxpayer ID**: enter the Taxpayer ID for the company which registered in the company registered certification document.
- Commercial Registration No: enter the Commercial registration number for the company.

#### **Contact Information**

In this section fill the person contact details or the company representative contact details as the following:



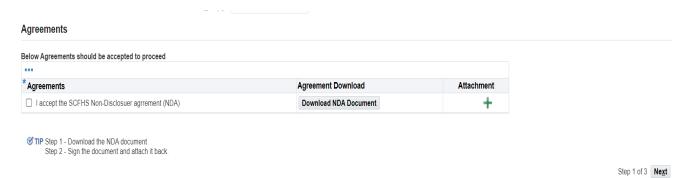
Fill the following contact or communications details:

- Email: enter the email address and it is required.
- **First Name:** enter the first name of the person and it is required.
- Last Name: enter the last name and it is required.
- Phone Area Code: enter the phone area code of the phone number and it is required.
- Phone Number: enter the phone number.
- Phone Extension: enter the phone extension.



#### **Agreements**

This section have a an Saudi Commission for Health Specialties documents (NDA), it must be accepted and signed by the supplier side then he will attach again.



#### By follow the below steps:

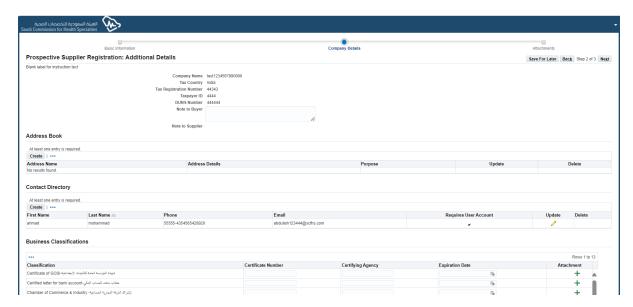
- 1- Click on (**Download NDA Document**) button to download the document and read it carefully and sign it.
- 2- Scan this signed document and then click on the Attachment icon (+) and attached it again
- 3- Click on **(Next)** button to go to the next company details page and we will show the details in the next section.
- Then the screen will be like this.





#### 2.2 Company Details

In this section we explain the company details page

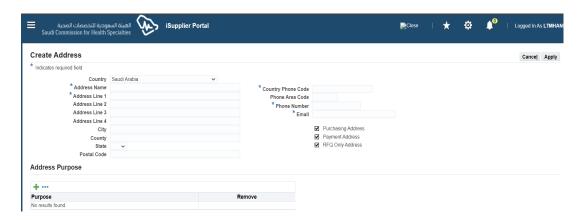


#### **Address Book**

The user can add the address details for the new supplies by navigate to Address Book section as in the below picture.



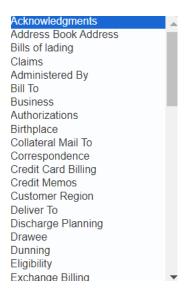
Click on the (Create) button and then the next page will open.





The user should be filling the following details:

- 1. Country: enter the country name
- 2. Address Name: enter the name of the address
- 3. Address Line 1: enter more detail for the address.
- 4. City: select the city name from the attached list.
- 5. County: select the county name from attached list.
- 6. State: select the state name from attached list.
- 7. Phone Area Code: select the phone Area Code name from attached list.
- 8. Phone number: enter the phone number that will be the contact number for the supplier.
- 9. Email: enter the email address for sending and receiving documents and invitations from the procurement department in SCFHS.
- 10. Address purpose: the user should select the purpose of this address by clicking on (
  - †) icon on the address purpose section and add the purpose from drop down list as in the below picture.



Then click (Apply) button.

#### **Contact Directory**

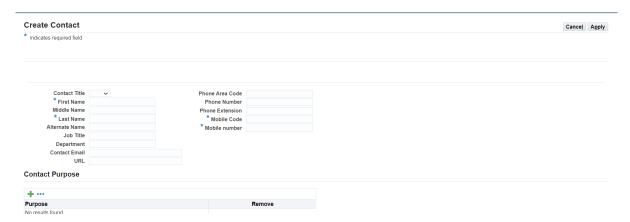
Navigate to Contact Directory section as in the next picture.

#### **Contact Directory**



Click on (Create) button, the below page will open.





The user will fill all the required details for the contact as the following:

First Name.

Last Name.

Mobile code.

Mobile number.

Contact Purpose.

The user will navigate to the (Supplier User Account) section as below picture:

# Supplier User Account Create User Account For The Contact

Click on the empty check box to create user account in the SCFHS application for login by the supplier user after it registered.

Navigate to (Addresses for the Contact) section as next picture.



In the (Address Name) field click on the list icon ( ) and select the address from the popup list as below picture by clicking on select icon.





After the selection of the address the page will be like the below picture.



Click on (Apply) button.

#### **Business Classifications**

The user should fill all the certifications documents and details which required by SCFHS procurement department from a new supplier.

Navigate to the (Business Classifications) section as in the below Picture.



- The user should fill the below details:
  - Certification Number: enter the certification number for each business classification document.



- **2- Certifying Agency:** enter the issuing Agency or the organization name of the certification.
- 3- Expiration Date: enter the expiry date of the certification.
- 4- Attachment: upload the certification document and the below message will raise.



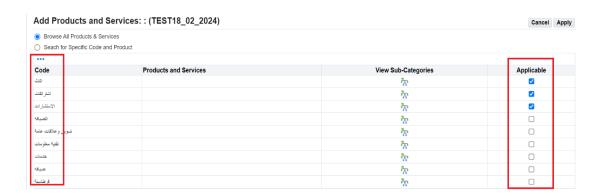
#### **Products and Services**

The user can select all products and services categories that the supplier should provide to SCFHS in the future by following these steps:

Navigate to the products and services section as next picture.



Click on (Create) button then the below page will open as in the next picture.



The user can select the codes of the categories by clicking and (Applicable) check box and then click on (Apply) button.

The page will be as below image.



The user can delete codes for the products and services by clicking on (Delete) icon any time later.



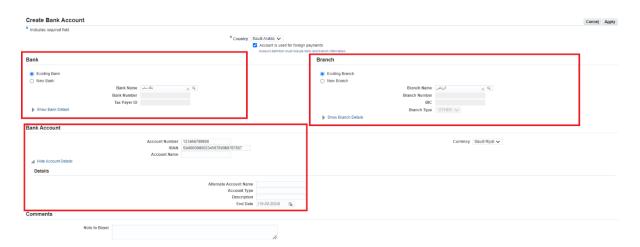
#### **Banking Details**

In this section the user should be fill the accounts and banking details for the supplier profile.

- Navigate to the (Banking details) section as below picture.



Click on (Create) button to fill a new records for banking account details as in the next picture:



The user should fill the following details:

- 1- **Bank Name:** select existing bank name from the list of Banks names which defined on the system or define new bank name.
- 2- **Branch Name:** select existing branch name from the list of Branches names which defined on the system or define new one.
- 3- **Bank Account details** like (Account number, IBAN number,...,etc.).
- Click (Apply) button and the page will be like the next picture.



The user can update or delete these details by clicking on update icon to update the record or remove icon for deletion.

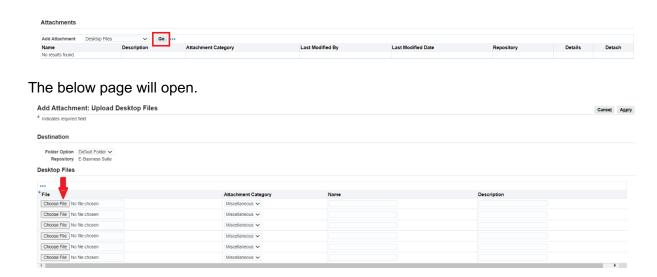


#### 2.3 Attachments

#### **Additional Attachments**

The user can add attach documents in this section and send it to the SCFHS procurement department by follow these steps:

Navigate to the attachments section as below picture and click on (Go) button.

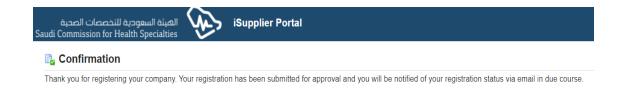


The user should click on (Choose File) button and select the file that will be attached and send with registration request.

Click on (Apply) button then the page will be like the below image.



The supplier user then will submit the registeration request for the SCFHS procurement departments then the below Confirmation message will raise in the page to the user as the next picture.

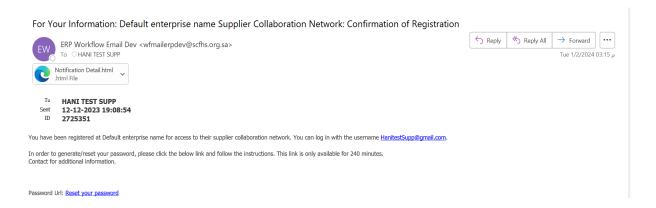


And the supplier user will receive an email which confirm the submission of this request as in the next mail.

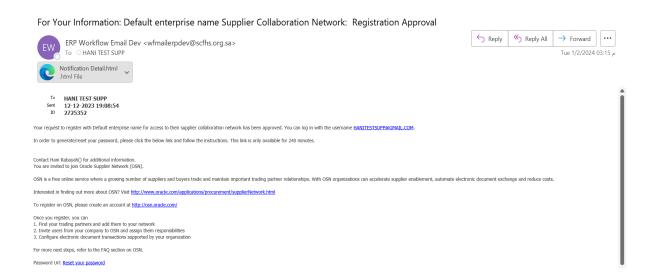




After the SCFHS employee (Register) the Prospective Supplier registeration request then the below mail will be send to the supplier user also for Confirmation of the Registeration.



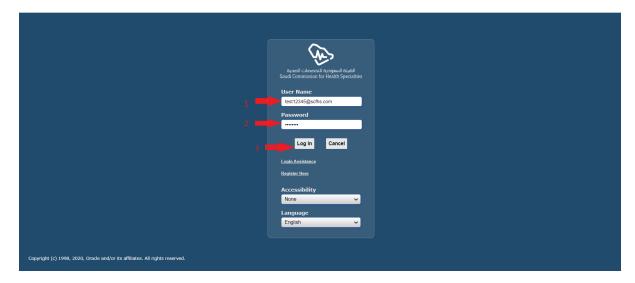
After the SCFHS procurement departments (**Approved**) the request of the Prospective Supplier registeration request ,then the supplier user will receive a confirmation email as below then he can after participate in all purchasing activities in SCFHS organization.





#### 3.0 Supplier Portal Full Access Responsibility

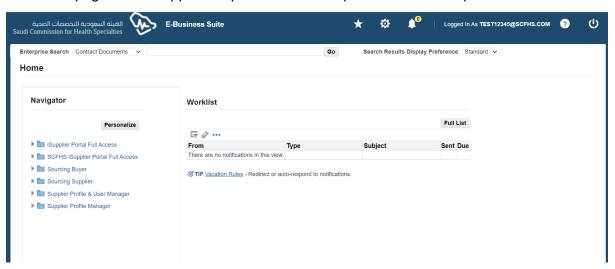
After the New Supplier request registered and approved by SCFHS purchasing department then the credential of the user of that supplier will be created on application and he can access this responsibility through SCHS portal by navigate to Suppliers Services then the below page will open as in the next picture.



The user should open the internet browser and open the oracle application URL and follow the following steps:

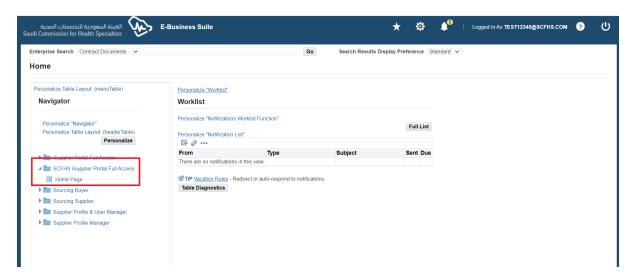
- 1. Enter the Username.
- 2. Enter the Password.
- 3. Click on the Login button.
- 4.

Then the page of the Supplier responsibilities will open as in the next picture.

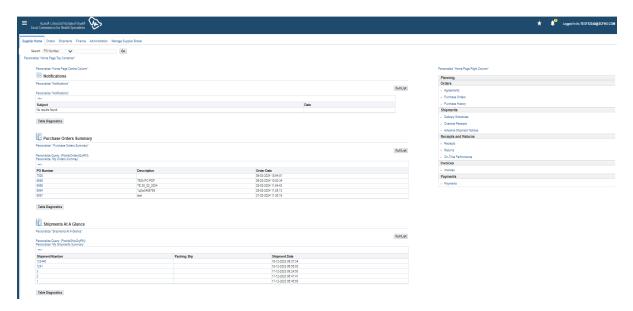


The supplier user should navigate to the (iSupplier Portal Full Access) responsibilty as the in the following picture.





The user should click on this responsibility then the main page will open as in the next picture.

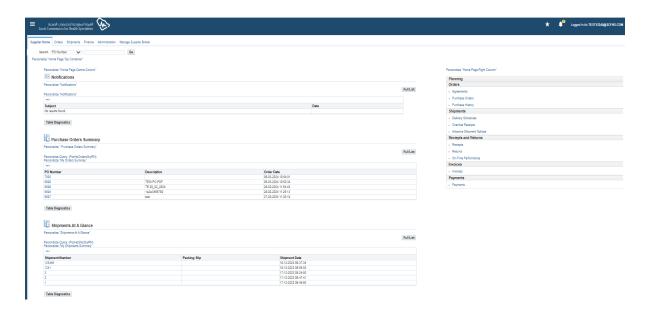




## 3.1 Home Page

The Main page of this resposibility consist of the following:

- 1. **Supplier Home Page**: (Notifications list,Purchase Orders summary list,Shipments at a glance list.
- 2. Other Pages: (Orders, Shipments, Finance, Administration).



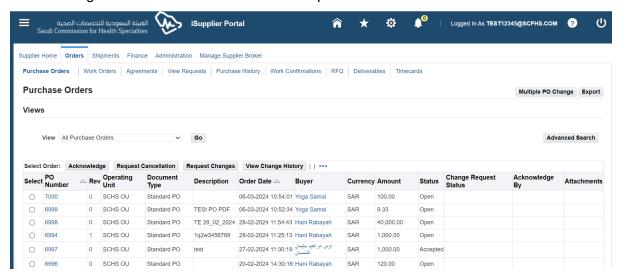


#### 3.2 Orders Page

#### **Purchase Orders**

This tab is using to search for (Purchase Orders) details by follow these steps:

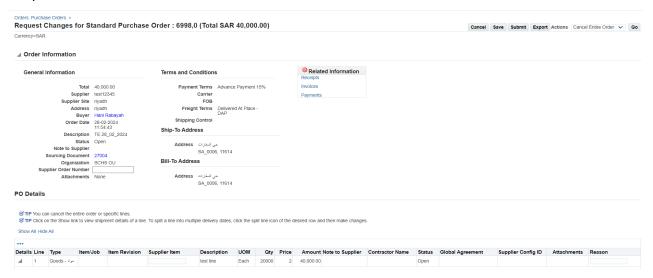
Navigate to Orders tab like in the below picture:



- The user of the Supplier can view all the PO's that awarded on from SCFHS side, then he can take any actions as the following:
  - 1. Change requests on PO.
  - 2.Acknowldge.
  - 3. Cancel the PO.

#### **Change Requests**

The user can create change request by navigate to the previous picture and select the PO and click on (Request Changes) button then the below page will open as in the next picture.





Then supplier can create a changes like (item Quantity, Promise date,..,etc.)

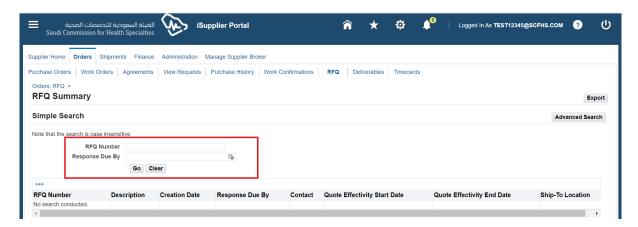
The user should enter the change (Action) and (Reason) fields.

Select the Action from Action drop down list

Then submit these changes to SCFHS purchasing departments to accept these changes.

#### **RFQ**

The supplier can view the RFQ's which participate on it with SCFHS and required to response for by navigate to RFQ sub tab click on it then the next page will open.



The user should enter the RFQ number and Response Due by date fields and click on **(Go)** button to see the result.

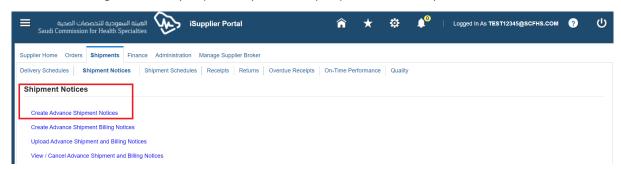


#### 3.3 Shipments Page

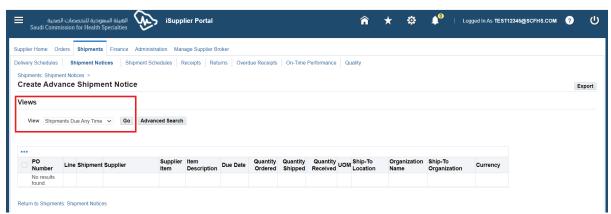
#### **Create Advance Shipment Notices**

The supplier user can create advance shipment notices through SCFHS portal by follow the following steps:

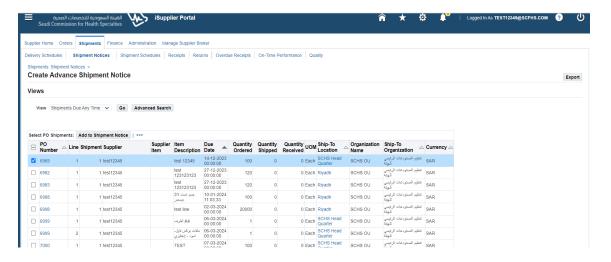
1. Navigate to the (Shipments) tab and (Shipment Notices) sub tab.



2. Click on (Create Advance Shipment Notices) URL, then the below page will open as in the next picture.

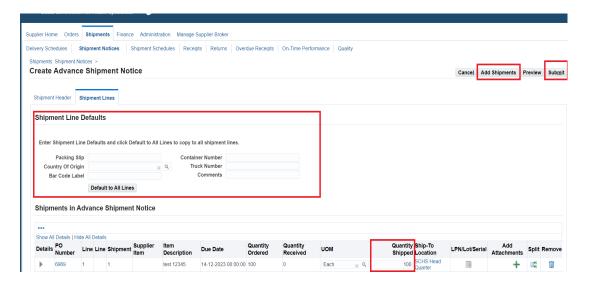


3. Select from View drop down list the option (Shipment Due Any time) and click on (Go) button then the below page will open.



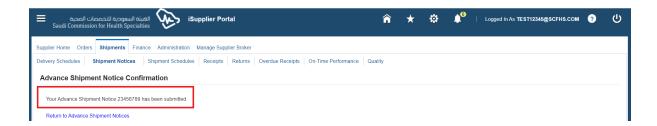


4. The user should select the PO line and click on (Add to Shipment Notice) button to create ASN then the below page will open.



The user should follow the following steps:

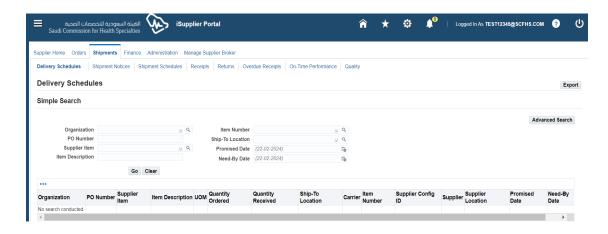
- a) The Shipment lines page will open as first page.
- b) Enter the shipment items quantity.
- c) Click on (Add Shipments) button if you want to add Another line.
- d) Navigate to shipment header page.
- e) Enter shipment number.
- f) Enter expected reciept date field.
- g) Enter shipment date.
- h) And fill other header details.
- i) Click on **(Submit)** button to submit the shipment to SCFHS for receiving then the below confirmation message will rais in the page.



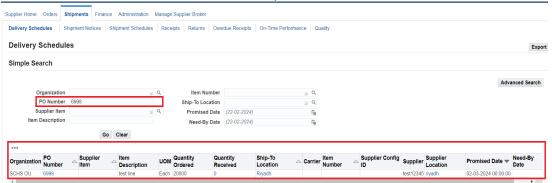
#### **View Advance Shipment Notices**

The user can view the Advance shipment notices by navigate to **(Shipments)** tab then **(Delivery Schedules)** sub tab then the below page will open the below picture.

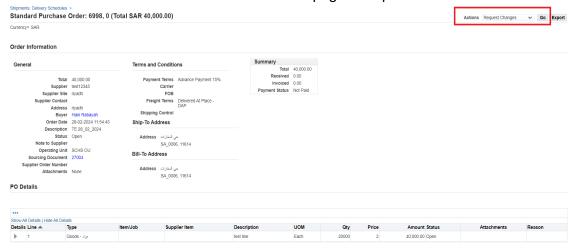




The user should enter the PO number or any field as search criteria and click on **(Go)** button and the result will be as in the next picture.

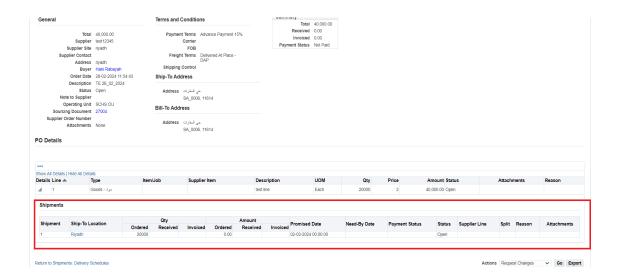


- Click on the PO number then the below page will open.

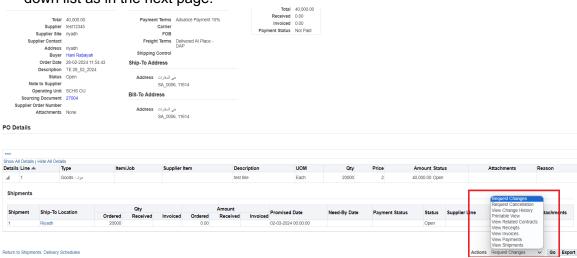


- Then navigate down to PO details and click on arrow then the below page will open and it will show the Shipments details.





The user can create change request or cancel the shipments from (Action) drop down list as in the next page.



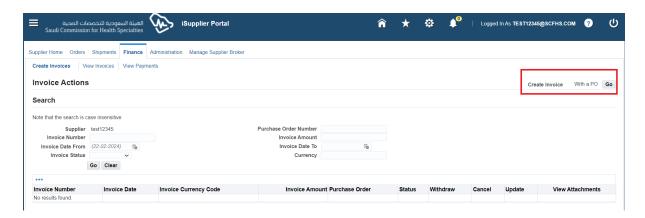
- Click on (Go) button.



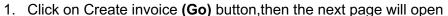
#### 3.3 Finance Page

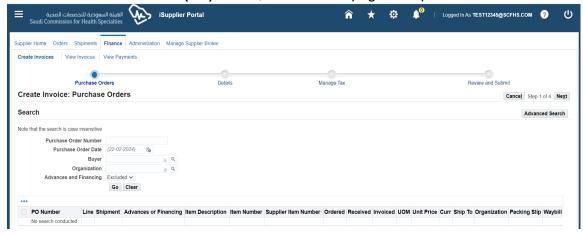
#### **Create Invoices**

After The Supplier ship the items to the SCFHS then the user can create invoice by navigate to the Finance tab and click on **(Create invoice)** sub tab the the below picture will open.



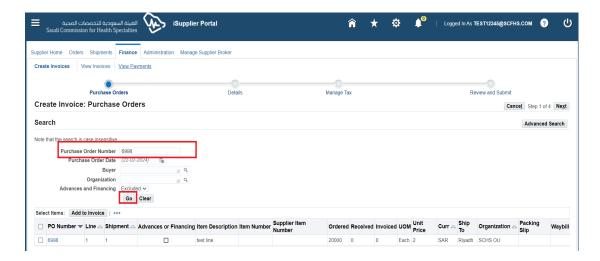
- The user should follow the below steps:



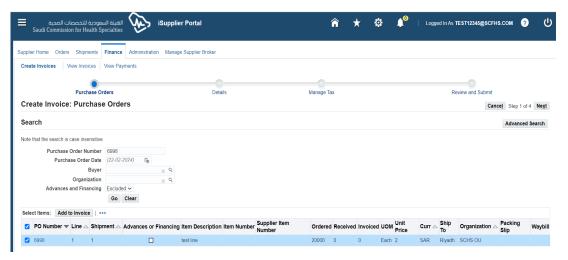


2. Search for the Purchase order that you want to create invoice against it by enter the PO number in search fields and click **(Go)** button as in the next picture.

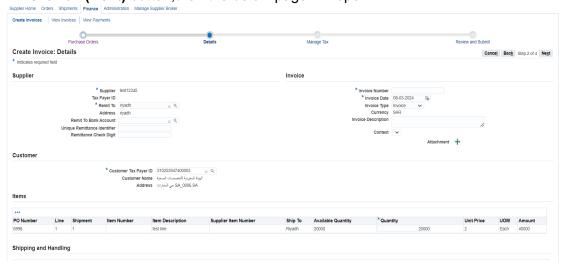




3. Select the PO number from the table of the search result



4. Click on (Next) button, then the below page will open



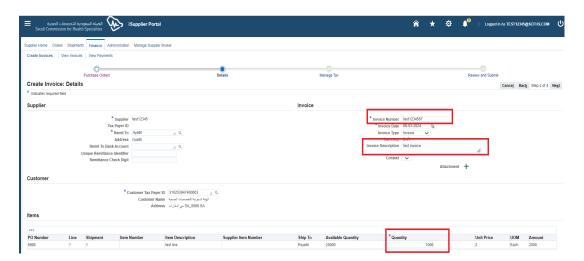
5. The user should fill the following fields:

Invoice number.

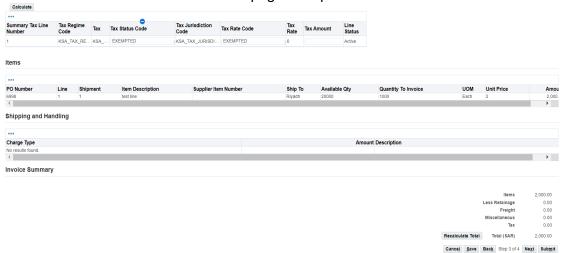
**Description**: enter the description of the invoice



# **Quantity:** enter the shipment quantity. Other invoice details.



6. Click on next button the the below page will open.



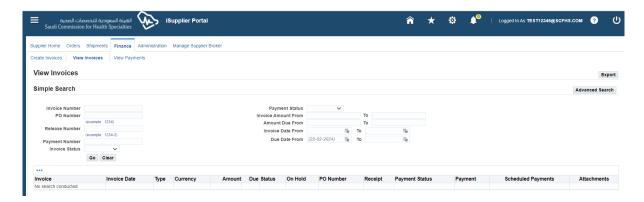
7. Click (Submit) button to submit the invoice for the SCFHS finance department to approve and pay it.

#### **View Invoices**

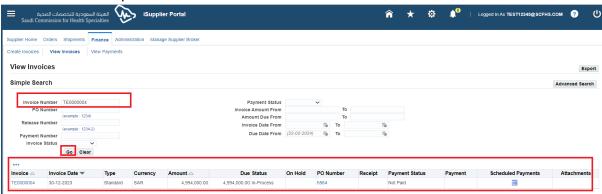
The user can view and check all invocies that created before by follow the following steps:

1. Navigate to **(Finance)** tab then to **(View Invoices)** sub tab and the below page will open.

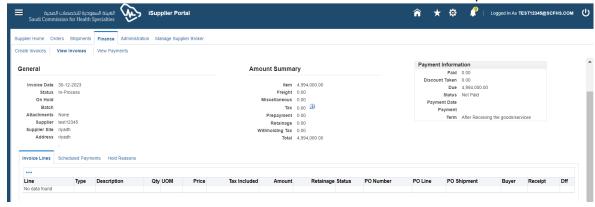




2. Enter one of the search criteria fileds and click **(Go)** button, then the below page will be like the next picture.



- Click on the invoice number to the details of the invoice as in the next picture.

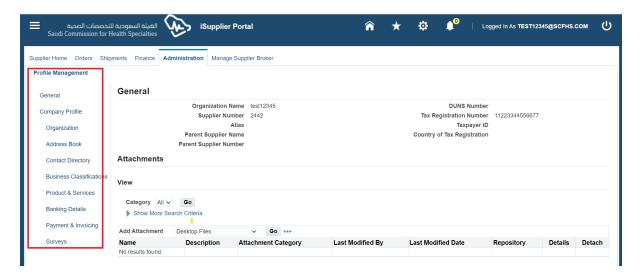




#### 3.6 Administration Page

The Supplier user can update his profile information and details by follow the following steps.

1. Navigate to (Administartion tab) tab then the below page will open.



- Then the user can navigate between different details of the Company profile and update his profile information and all these details we explain in detaild steps.



# 4.0 Open and Closed Issues

#### 4.1 Open Issues

ID	Issue	Resolution	Responsibility	Target Date	Impact Date

#### 4.2 Closed Issues

ID	Issue	Resolution	Responsibility	Target Date	Impact Date